

What happens next?

- We will come to see you at your approved address on the first day of your tagging conditions to fit the tag and set up the box.
- We will visit during your appointment times. We try to visit as early as possible but may come at any time up until midnight.
- If you are not at your approved address when we come to fit the tag, you will have broken tagging conditions.
 - We will leave a letter to let you know we have visited. Please phone us as soon as you get this letter.

When we first visit you, we will also:

- give you a booklet that explains all about your tagging conditions
- answer any questions you or your family have
- ask you to sign a form to say you understand what you have to do

Important

- **You must be in at the start of tagging conditions. Your conditions starts even if we have not fitted your tag.**
- **You must have photographic proof of who you are when we visit you – for example, your passport or photo driving licence.**
- You must tell us **if you have a false limb** or any other condition that could affect the monitoring process.
- **If you are female** and we need to come into your curfew address, we will always send a female officer.
- **If you are under 18** and do not live independently, we can only come into your curfew address if an appropriate adult is with you.

Do you have a question?

You can call our **free helpline** at any time on **0800 137 291**
We are here to help you 24 hours a day, every day of the year

Other organisations that can provide help and support

SAMARITANS

116 123
jo@samaritans.org
www.samaritans.org
Confidential emotional support 24 hours a day, every day of the year.



0800 1111
www.childline.org.uk
Free and confidential helpline for children and young adults in distress or danger. Available 24 hours a day, every day of the year.



0300 123 1999
helpline@nacro.org.uk
www.nacro.org.uk
Information and advice for ex-offenders and their families.

Shelter

0808 800 4444
Free housing advice helpline.
info@shelter.org.uk
www.shelter.org.uk/advice



0300 123 6600
frank@talktofrank.com
www.talktofrank.com
Confidential drugs information and advice 24 hours a day, every day of the year.



0800 555 111
Call anonymously with information about crime. Available 24 hours a day, every day of the year.
www.crimestoppers-uk.org



020 7395 7700
www.refuge.org.uk/get-help-now/

Women's Aid

0808 2000 247
www.womensaid.org.uk//



Alcoholics Anonymous
0800 9177 650
help@aamail.org
www.alcoholics-anonymous.org.uk



Your Tagging Conditions

The first 24 hours

You will have already received your conditions regarding your GPS tag. These will be on your community order, suspended sentence order, bail notice or release from custody licence.

If you do not have these details you must contact your responsible officer or the place where your sentence was carried out.



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What is GPS tagging?

The tag around your ankle monitors your location by sending a satellite signal to Electronic Monitoring Services (EMS) 24 hours a day.

The Home Monitoring Unit (the box) monitors you when at home. You can also use it to call EMS. It must be kept plugged in at all times, and not moved or damaged.

What will happen next?

The court or prison will tell you your electronic monitoring conditions. These will apply from the moment your sentence is given, even before the tag is fitted.

If you do not know your conditions (e.g. your curfew times or restricted areas), please contact your Responsible Officer or the place where your sentence was carried out.

You go to your approved address to have your tag fitted at the appointment time.

The owner or landlord of your address must agree for us to monitor you from there and to have the Monitoring Unit fitted.

Electronic Monitoring Services (EMS) visit and fit your tag and Monitoring Unit.

If you're not at your address when we arrive, or do not allow us to fit the tag, you will be breaking your tagging conditions.

Do you have a question?

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0800 137 291

We are here to help you 24 hours a day, every day of the year.

Our First Visit

Fitting the tag

- We will visit the approved address to fit the tag and install the Monitoring Unit (box) at a time that has been arranged [usually between 7pm and midnight]
- We will measure your ankle to make sure the tag fits correctly. We are not allowed to fit a tag that is a different size to our measurement.
- You must have photographic ID –for example, passport or photo driving licence.
- If you are not in, you will have broken your conditions. We will leave a letter to let you know we have visited. Please phone us as soon as you get this letter.



Tell us

- You must tell us if you have a false limb or any other condition that could affect the monitoring process.
- If you can't have a tag fitted to your ankle, our staff may consider alternatives or your case may be referred back to a decision maker for a review
- If you are pregnant and the strap becomes too tight, you should call the free helpline.

Staff Safety

- EMS staff do not wear uniform. We will make sure we show you ID cards.
- If you are female and we need to come into your home address, we will always send a female officer. A male officer may visit to make a doorstep check.
- When we visit you, please help us by following these simple rules:
 - Do not abuse or threaten us
 - Do not smoke or allow other people to smoke
 - Lock up any animals
 - Do not stop us from leaving your house
- A support team always monitors the location and safety of our staff. If the support team is concerned about the safety of our staff, they will call the Police immediately.

Dos & Don'ts

DO:

- ✓ Stay out of restricted areas
- ✓ If you have a curfew, stay at home during this time
- ✓ Keep your tag on your ankle
- ✓ Answer the phone when we call you and contact us when we alert you
- ✓ Charge your tag for 1 hour a day
- ✓ Charge your portable charger for 2 hours a day
- ✓ Keep your Home Monitoring Unit plugged in, with a constant electricity supply
- ✓ Phone us on 0800 137 291 if you have to break your conditions for any reason
- ✓ Give us written proof of any emergency within 48 hours of breaking any of your conditions
- ✓ Tell us if you have any problems following these tips

TIPS:

- ✓ Arrange your needs and commitments around your conditions.
- ✓ If you have a curfew, plan for anything that might stop you getting home on time, such as heavy traffic, delayed transport, family commitments, or getting enough food for the evenings.
- ✓ Plan where you're going to make sure you don't go into exclusion zones.
- ✓ Take your portable charger with you if you're out and about.
- ✓ Make the most of times when you usually watch TV or sit down for a while and charge your tag.
- ✓ If you are having trouble keeping to your conditions, let us know.

DON'T:

- ✗ Enter your exclusion zone
- ✗ Leave your inclusion zone
- ✗ Come home late during your curfew hours
- ✗ Take off or damage the tag or strap (or let anyone else do this)
- ✗ Unplug the Monitoring Unit
- ✗ Put anything on your Monitoring unit
- ✗ Move or damage the Monitoring Unit
- ✗ Threaten or be violent towards staff