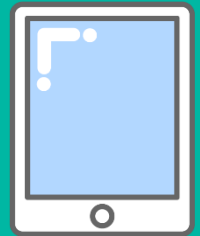
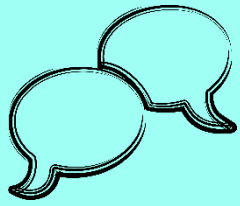




# Purple Visits



## What are Purple Visits?



**Purple Visits** are video calls to help you stay in touch with family. This is something you can choose to do at least once a month. Each call lasts 30 minutes.



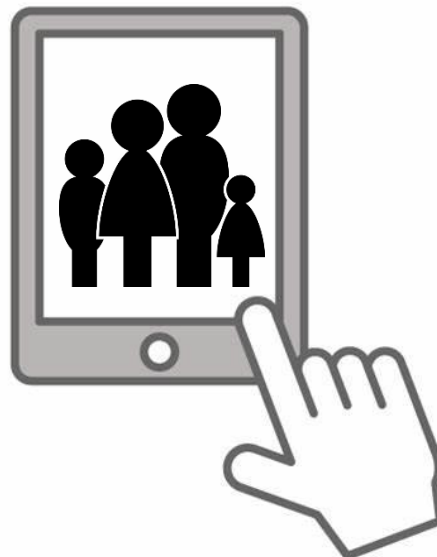
## Who can I call?

Your **Purple Visit** can be with immediate family, next of kin or emergency contacts who have been approved for the call.

The main caller must be aged 18 or over.

4 people can be on your call, but the call will stop if anybody else is seen or heard in the background.

Visitors must stick to Covid social distancing laws to keep them safe. Your visitors should check the rules for their area first.



## How does it work?

Visitor books a visit through the **Purple Visits** app



Visitor will be approved if they meet the requirements



Someone will talk you through the **Purple Visits** process and you then sign an agreement



You will be taken to a room with the **Purple Visits** tablet for your call (As with normal visits, staff will record and monitor this)

## Remember...

Many people prefer **Purple Visits** to normal phone calls. It lets you see those who you care about (including your pets!) and also means your family can see you too. This can feel great for everyone.

**Purple Visits** can feel different because you see your family and inside the family home. It may have been a while since you were last able to do this. Some people feel great about this, whilst others may not feel the same.

Do speak to staff if you have any questions about **Purple Visits** or are in need of any support!